

Dear Sir/Madam,

The Social Insurance Bank (SVb) has implemented changes in the MiSVb Portal regarding **benefits** and **corrections**.

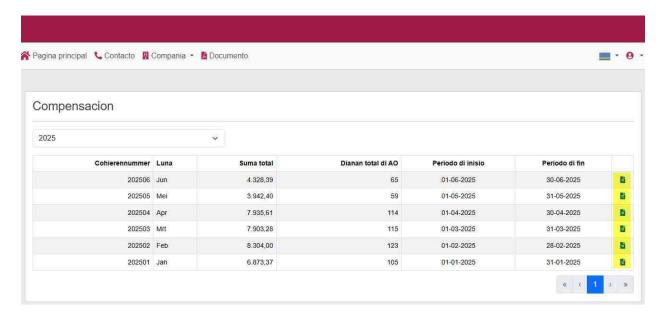
These changes mean that there is now a different procedure to access information concerning benefits and corrections.

**BENEFITS** To access information for benefits, do the following:

- a. Log in to the MiSVb Portal
- b. Click on Compania
- c. Click on Compensacion
- d. Click on **ZV/OV**



After clicking on **ZV/OV**, another window will open. In the last row are the folders that you can click on to access the benefits information.



## **CORRECTIONS**

Regarding corrections, do the following:

- a. Log in to the MiSVb Portal
- b. Click on Compania
- c. Click on Compensacion
- d. Click on Correccion



After clicking on corrections, another window will open.



There you can choose to click on the details folder and/or the allocation folder to access information about the **benefit corrections**.

For more information or help, you can contact us:

- via our WhatsApp: <a href="https://wa.me/2975272740">https://wa.me/2975272740</a>
- via email <a href="mailto:helpdesk@svbaruba.org">helpdesk@svbaruba.org</a>